

# Associates and Coordinators Perspective: Roles and Responsibilities in Research

**By: Lisa Maltz, CCRP**

Research Center for Genetic Medicine  
Children's National Medical Center



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# Outline of Topics

I. Review evolution of CRC/CRA role

II. Examine CRC/CRA roles and responsibilities

III. Discuss training backgrounds and certifications

IV. Resources and References

V. Questions

# Learning Objectives

- I. Describe responsibilities, skills of CRC/RAs
- II. Explain role of CRC/RAs in the following areas of protocol implementation:
  - I. regulatory compliance
  - II. data collection & management
  - III. patient participation
  - IV. logistical support
- III. Illustrate information resources and training opportunities for CRCs

# What is a Research Coordinator?

Clinical Research Coordinators (CRC) and Assistants/Analysts (CRA) are essential members of a research team.

- Implement research protocol
- Support investigator
- Diverse training backgrounds
- Evolving, dynamic role

# I. Evolution of CRC/CRA role

The role of the CRC has changed significantly over the past few decades.

- Trends in Research
- Emergence of Occupational Group
- Clinical Research Enterprise

# I. Trends in Clinical Research

Consumer  
Demand



Industry and  
Federal Investment

Clinical Research  
Sponsorship



129,000 Registered  
Clinical Trials

# Meeting the Increased Demand

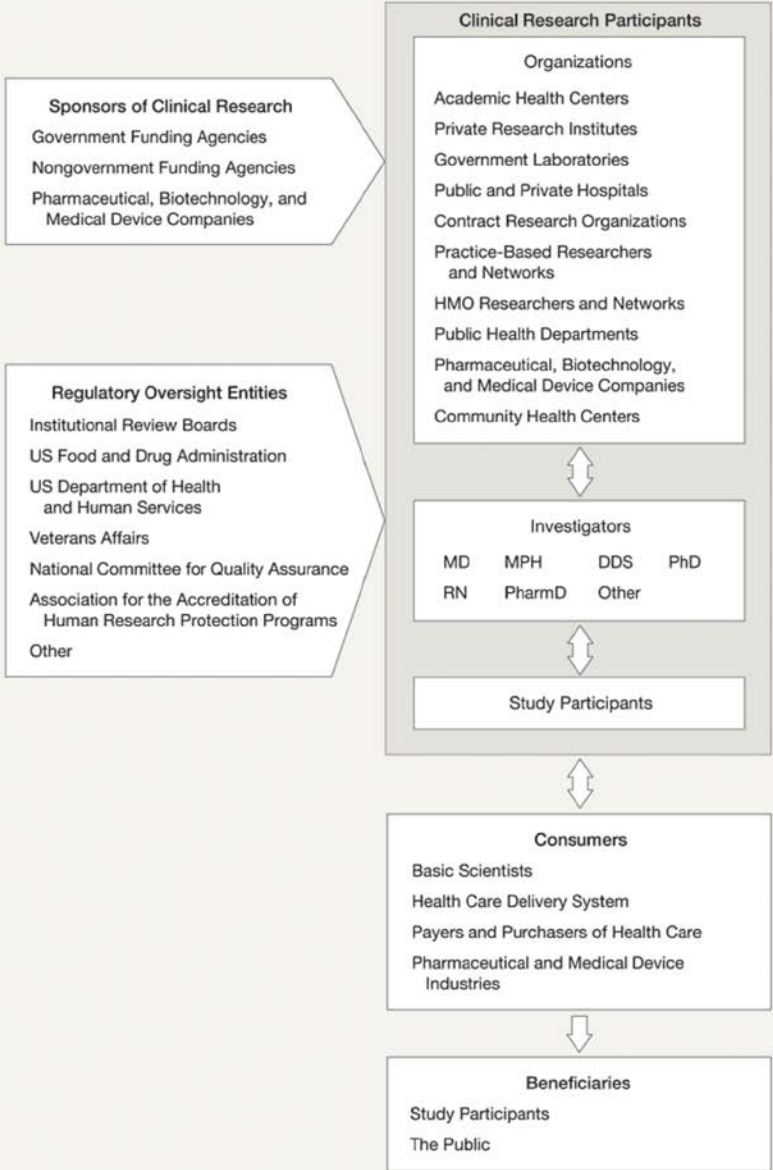
Complex Protocols

Capacity Building

Participant  
Recruitment and  
Retention

Regulatory  
Compliance

CLINICAL RESEARCH ENTERPRISE



# Research Enterprise

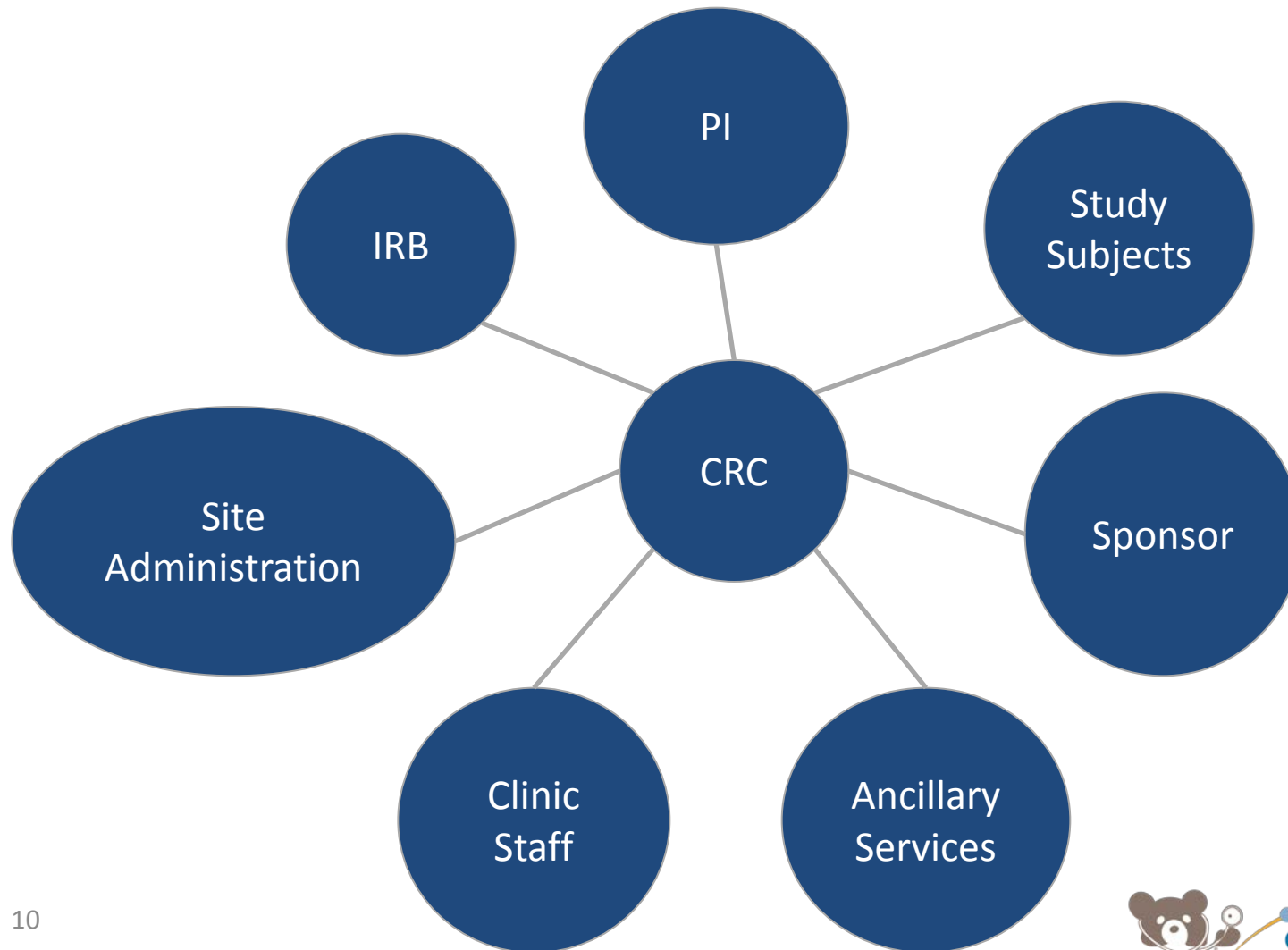


# Emergence of Occupational Group

Institutions and research benefit from CRCs “niche” set of expertise and experience in protocol implementation:

- Assume broad scope of duties, when appropriate
- Understand complex protocol
- Navigate regulatory requirements
- Overcome recruitment and retention challenges
- Facet of institutional capacity to conduct research

# II. Clinical Research Coordinator



# Principal Investigator

- Protocol Review and Logistics
- Project Planning
- Participant Management
- Adverse Event Manager
- Regular Communication

# Research Subjects

- Screening and Enrollment
- Informed Consent
- Study Visit Coordination
- Adverse Event Management
- Source Document
- Data Management
- Advocate

# Sponsor

- Study Start Up/Close-out visits
- Maintaining Regulatory Files
- Site Monitoring Visits
- Case Report Forms
  - Protocol Deviation Reporting
  - Adverse Event Reporting

# Ancillary Services

- Laboratory
- Pharmacy
- Specialists
- Radiology
- Registration
- Clinical Research Center
- Other teams within the Institution

# Research Staff

- Training CRA
- Supervision support
- Protocol adherence
- SOP adherence

# Site Administration

- Budget
- Purchasing
- Admin/Clerical Support
- Space/Calendar Management
- Team Check-in
- Calendar



# Institutional Review Board

- Protocol Approval
- Adverse Event Reporting
- Protocol Deviation Reporting
- Amendments
- Continuing Review
- Ethical Conduct of Research

# Supporting Role of CRC

## Key Points:

- PI is the official leader of the research team
- PI is ultimately responsible per ICH-GCP
- PI can delegate responsibilities to CRC
- PI involvement is required for study success
- PI must ensure and prioritize patient safety and ethical conduct of research
- Checks and Balances

# Variation in Responsibilities

- Multi-site trial vs. Investigator-Initiated
- Observational vs. Intervention
- CRC educational background
  - Study Nurse
  - Non-licensed
- Professional experiences
- Relationship with Investigator

# III. Training

- CNMC and Institutional Requirements
- On-the-job training
  - Investigator supervised certification process
  - Observing research team
  - Documenting, renewing certification
- Training Modules
  - CITI, ICH-GCP Guidelines
  - NIH Information Security

# Training and Development

- Monthly CNMC Coordinator Meetings
- CTSI Training Modules
- Annual NIH Course in Clinical Research
- Professional Certifications
  - SOCRA
  - Association of Clinical Research Professionals

# Other Training Resources

| Web Site                    | Address   |
|-----------------------------|---|
| FDA                         | <a href="http://www.fda.gov">www.fda.gov</a>                          |
| ICH Guidelines              | <a href="http://www.ich.org">www.ich.org</a>                          |
| NIH Online                  | <a href="http://www.NIH.gov">www.NIH.gov</a>                          |
| OHRP                        | <a href="http://ohrp.osophs.dhhs.gov">http://ohrp.osophs.dhhs.gov</a> |
| Code of Federal Regulations | <a href="http://www.access.gpo/gov">www.access.gpo/gov</a>            |
|                             |   |

# Don't go off the rails on a crazy train

Suggestions for staying on track:

- *Do* seek answers to questions, don't "assume"
- *Do* practice SBAR (Situation, Background, Assessment, Recommendation)
- *Do* involve research subject advocate, OPHS, etc.
- *Do* take advantage of professional development
- *Do* get 8 hours of sleep



# Citations & References

## Reference

Responsible Research: A Guide for Coordinators

<https://www.dcri.org/trial-participation/KeysBuildingSuccessfulResearchSite.pdf>